



USER MANUAL

**Mobeye® Outdoor Alarm**  
**CMVXI-R**

SW version 1.n





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## **Attention! Very important**

This user manual contains important guidelines for the installation and usage of the Mobeye® device as described in this manual. Please read these thoroughly before you start using the Mobeye® device.

In the case of damage caused by disregarding the guidelines and the instructions for use, no liability is accepted and the warranty becomes void. The user must regularly check the proper functioning of the Mobeye® device. The manufacturer cannot be held liable for (direct and indirect) damage as a result of incorrect operation or incorrect functioning of the device, software, internet or telecom connection. The manufacturer is in no way liable for the loss of personal passwords or codes.

### **Safety guidelines**

- The permitted ambient temperature during operation may not be exceeded (not lower than -10 °C and not higher than 50 °C).
- The device is intended for use in dry and clean places.
- Protect the device from moisture, heat and water splashing. Not intended for external use.
- The guidelines for the battery usage must be regarded.
- Do not expose the device to strong vibrations.
- Do not let it fall from height.
- Do not use in an environment where any inflammable gases, vapors or dust are present or could be present.
- Repair of the device may only be carried out by people, trained for Mobeye® repair.
- If the device must be repaired, only original replacement components may be used. The use of different parts may lead to damage of the Mobeye® device.

### **Use in accordance with the regulations**

The purpose of this device in accordance with the regulations is sending messages and making telephone calls after an alarm situation. Other uses are not permitted and may invalidate the warranty.

### **Battery recycling**

This product contains recyclable components. When disposing of this product, please take it to a waste collection point for disposal or to your sales point. Bring empty batteries to a recycling centre or collection point.

## **1. GENERAL DESCRIPTION**

The Mobeye Outdoor Detector is a battery operated outdoor (passive infrared) movement sensor with integrated 2G/4G communication module and tag reader. It reacts on movements and sends a notification in the event of an alarm. The alarm system is battery-operated.

In order to activate the device, a few steps are to be followed.

First of all, you need to insert a SIM card. With the Mobeye SIM card, the Outdoor Alarm uses the 4G LTE-M network. This network has a strong network coverage, deep penetrability in buildings and also works in remote areas. The Mobeye SIM card is a 'multi-provider' and can be used internationally; it may choose from several providers per country. In case of a network problem it will switch to another provider or fall back to 2G. In addition, the Mobeye SIM card offers access to the Mobeye Internet Portal. This management environment gives the device essential functions such as online programming, display of status and history, extensive possibilities for reporting messages and will also monitor test messages (keep alive).

Optionally, alarm messages are sent as a push message via an app. The relevant contact person will receive instructions and an installation link on their phone.

It is also possible to place your own (2G) SIM card. The most important alarm functions such as calling and/or texting after an alarm also work. The communication goes entirely through the 2G network. The Mobeye Internet portal features will not work.

Where the installation steps differ for both modes of use, this is indicated. The use of the Mobeye Internet Portal with Mobeye SIM card is also referred to as Mobeye SIM/Portal.

## **2. STANDARD BEHAVIOUR**

### **2.1 OUTDOOR ALARM WITH MOBEYE SIM AND INTERNET PORTAL**

The Mobeye Outdoor Alarm with Mobeye SIM card and registered on the Mobeye Internet Portal, has the following behaviour as factory settings:

- When a movement is detected by the passive infrared sensors, the Mobeye Outdoor Alarm sends an alarm message to the Mobeye Internet Portal. The Portal forwards the alarm as push notification, call (spoken message), text message and/or e-mail to the 'alarm contacts'.
- When the batteries need to be replaced, the Mobeye Outdoor Alarm sends a 'low battery' message to the Mobeye Internet Portal. The portal forwards this to the 'service' contacts.
- The unit will send test messages to the portal as communication check (default: every 7 days). If these are not received in time, the portal sends an exception message to the 'service' contacts.

Chapter 5 describes how to influence the standard behaviour.

Communication between the Mobeye Outdoor Alarm and the Mobeye Internet Portal takes place via data (and SMS as fallback). Messages can be sent as a push message to the Mobeye Messages app (via the portal). If a contact confirms the receipt of the message, the subsequent contacts will not receive it (alternatively a group message is possible). If the message is not confirmed (or the app is not used), it can still be sent by call (with spoken text). SMS and email are also possible. A credit system applies to calling and SMS texting, the other methods are unlimited. At initialisation and contract renewal, a starting credit is loaded, which is sufficient for most users. In the event of a low balance, the account holder will receive an email with the advice to top up online. The credit balance has an unlimited validity period and applies to all devices under one account.

## **2.2 OUTDOOR ALARM WITH OWN SIM CARD**

The Mobeye Outdoor Alarm, equipped with your own SIM card, has the following standard behavior as factory settings:

- When a movement is detected by the passive infrared sensors, the Mobeye Outdoor Alarm sends an alarm SMS text message and calls the phone numbers programmed in by the user.
- When the batteries need to be replaced, the Mobeye Outdoor Alarm sends a 'low battery' SMS text message to the first telephone number.

Chapter 5 describes how to influence the standard behaviour.

### 3. GETTING STARTED

To get started with the Mobeye Outdoor Alarm, at least the following steps need to be taken in the following order:

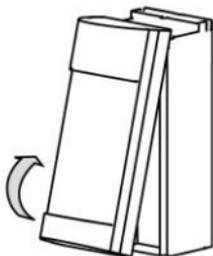
1. Open the casing
2. Insert the SIM card
3. Insert the batteries
4. Place the external battery and close the casing
5. Programming when using the Mobeye SIM/Portal
  - a. Sign up in the Mobeye Internet Portal
  - b. Activate the SIM card and the device
  - c. Program the settings and synchronise
  - d. Use of the portal and app
6. Programming when using your own SIM card
  - a. Enter the program mode
  - b. Program the settings

Step 5 is described in chapter 4. Step 6 can be found in chapter 0.

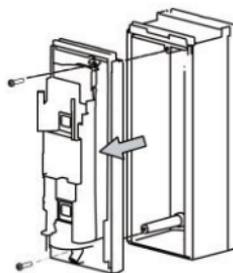
#### 3.1 OPEN THE CASING AND INSERT THE SIM CARD



1. Remove the screw on the bottom (next to the tag reader)



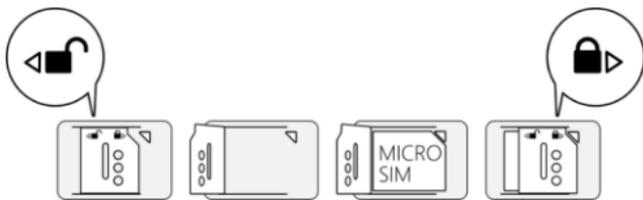
2. Open the cap of the housing by holding the black cap and moving the white cap to the outside.



3. Then remove the two screws in the black inner housing and take the black part out. Make sure the wires do not come loose.

### 3.2 INSERT THE SIM CARD

Insert the SIM card into the module.



#### When using the Mobeye SIM card:

The Mobeye SIM card is PIN code secured and will only work in a Mobeye device. Please do not place it in another device.

#### When using your own SIM card:

An own SIM card has a "micro" format, is suitable for the 2G network and can make calls and send text messages. The PIN code is PIN code free.

(A PIN code can be removed by putting the SIM card in to any mobile phone and entering the 'security' menu.)

Note: make sure that the power supply is removed when inserting or changing the SIM card. The settings are stored in the device memory.

### 3.3 INSERT THE BATTERIES

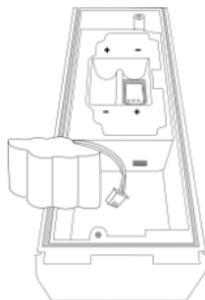
The two batteries (CR123) can be found in the side compartment of the box. Insert the batteries in the module. Use the +/- indication for the correct placement. If you replace the batteries the settings will not be deleted, since they are stored in the device memory.

### 3.4 CONNECT AND PLACE THE EXTERNAL BATTERY

Connect the supplied external battery to the small connector. Place the battery in the empty space (wires up in the corner) and close the casing.

**Hint:** connect the external battery and close the casing only after the complete set-up (after programming the device).

The external battery drains as fast as the 2x CR123. The battery low warning applies to all batteries at the same



time. The external battery pack is not required, however strongly recommended to extend the battery life time. A spare one can be ordered from Mobeye.

### **3.5 NETWORK CONNECTION AND PROGRAM MODE**

After placing the batteries (and external power) the Mobeye Outdoor Alarm will search for the network. The outside LED flashes green and red. This process normally takes 10-30 seconds, in a new device this can take some minutes. When the network has been established the LED will first blink green rapidly and next stay green (or flashes 1 sec. on/1 sec. off in case the unit has not been configured yet).

A time-out occurs after 3 minutes, after which the communication module switches off in order to save the batteries. In this low power mode the LED flashes once per 3 seconds. It will search for network connection once it needs to send notifications. It can also be forced to establish a network connection by re-inserting the batteries or holding the tag against the reader for 5 seconds.

## 4. PROGRAMMING WHEN USING THE MOBEYE SIM AND PORTAL

### 4.1 SIGN UP IN THE MOBEYE INTERNET PORTAL

Go to [www.mymobeye.com](http://www.mymobeye.com)  
and sign up for a new account.  
Follow the instructions on the screen.



You will receive an e-mail to confirm the new account. After confirmation login on the portal.

If you do not receive this e-mail, please check your spam box or ask Mobeye ([info@mobeye.com](mailto:info@mobeye.com)).

### 4.2 REGISTER THE MOBEYE SIM CARD

To activate the Mobeye SIM card in the Mobeye Internet Portal, choose 'activate SIM card' on the 'Add Device' screen.



Add Device

Fill in the SIM card number. This is the number written on the plastic SIM card below the barcode. You can take the entire number or only the last 8 digits.



Activate SIM card

If the SIM card and batteries are already installed, a pop-up will appear, where you assign a name and location to the device. You can change these later.

(If you have not installed the SIM card and batteries before, you will first be asked to select the device type, in your case it will be "CMVXI-R".)

At the moment you accept the price and terms, you confirm the subscription. You will be taken to the payment screen. You will receive an invoice for the mentioned amount. Your new device is now visible on the dashboard.

Before the device is ready for use, first prepare the settings and alarm forwarding. See next paragraphs to learn how to do this.

### 4.3 CONFIGURATION AND SYNCHRONISATION

The device settings can be programmed in the Mobeye Internet Portal. In this way you prepare the settings, to be picked up by the device. Since the Mobeye device is leading in the communication between the portal and the device, the data synchronisation is done after:

- 1) any message to the portal (regular test message, alarm, low batteries).
- 2) reinserting/reconnecting all batteries.
- 3) holding a tag to the reader for 5 seconds.

During the data exchange with the portal, the LED flashes green. A battery-operated unit will first blink red-green while connecting to the network.

### 4.4 BASICS OF THE MOBEYE INTERNET PORTAL

#### Dashboard

With multiple devices, the dashboard shows all devices, with the (alarm) messages in the last 24 hours, (missed) test messages and low battery status.

Select a device to go to the details of a specific device.

#### Status & History

The status block shows values about the status of the unit.

If the "Synchronised" status is set to "No", there are new settings or alarm numbers that still need to be transferred to the device.

The network strength value at the last communication session is shown. If the value is lower than -98 dB, consider another location for the device.

Click on the position icon  to see the geographical location during the last report. Note: this is an indication based on "cell-id".

The history displays all historical events. Click on "all events" to see the list.

#### Device Settings

The device settings can be changed via the Mobeye Internet Portal. To do this, click on the "edit" icon and type in the security code (factory setting is "1111"). See chapter 5 for the description per setting.

After saving the new settings, they must be retrieved by the device (synchronized). See 4.3 for more information about synchronizing.

In the block "device data" the name and location of the device can be changed. These texts are mentioned in the call, text message and e-mail to indicate the device. A free text is available as an internal comment field. This is not included in reports.

### **Alarm dispatch and the Mobeye app**

In the block "Contacts for messages" you link the contact persons who receive alarm and service messages via push notification, call, text message and/or e-mail. Service messages can be warnings about missed test messages and low battery voltage. To add a contact person, first create it as a contact. This can be done via the  or in the main menu under the blue Contacts tab. For push notifications, install the  Mobeye Messages app from the Play Store/App Store on the phone.

- Select "App message" for a push notification. A contact will then (once) receive a code via SMS to register in the app.
- Optionally select "Voice call" as a fallback: If none of the contacts confirm the app message, a voice call will follow.
- If no app message is set for a contact, but call is set, this call is always made (regardless of whether other contacts receive push notifications).
- If SMS and/or email is set up for a contact, this is always sent (possibly alongside the app message).
- An app message can be sent as a group message (to all contacts at once) or via an escalation plan (where a "confirmation" prevents the app message from being forwarded to a next contact).
- When selecting "Escalation", adjust the order with the arrows ▲ and ▼.

#### Hints:

- Always include an email contact for service notifications.
- During testing, we recommend using the app and email (and minimizing calls and texts) to save on credit.
- If the app asks for a new code or a contact has a new phone, send it from the contacts tab (change contact).

### **Message texts**

The texts in the calls, SMS and e-mail messages consist of the name, location and message text. The message texts can be adapted to your own text.

## 4.5 HOW TO ACTIVATE THE OUTDOOR ALARM

In order to switch on (arm) the Mobeye Outdoor Alarm:

- Hold a tag briefly against the tag reader, after which the exit indication starts. The exit time takes 120 seconds; hereinafter the sensor is active. In the first 20 seconds, the red LED in the sensor flashes.



In order to switch off (disarm) the Mobeye Outdoor Alarm:

- Hold a tag briefly against the tag reader. A short beeps are heard to indicate a correct disarming. After a few (max. 15) seconds three beeps sound which indicates that the system has fully completed the disarming process.

In the disarmed status the Mobeye Outdoor Alarm will not send alarm notifications. The unit remains active and is able to switch on time-controlled and to send test and 'low battery voltage' messages.

## 4.6 SYSTEM RESET

To reset the Outdoor Alarm two steps are necessary, in following sequence:

### 1. Delete the Mobeye Outdoor Alarm from the Mobeye Internet Portal

Go to "Device Settings" and click on the delete icon in the "Device" block. Then confirm your choice.

### 2. Reset the Mobeye Outdoor Alarm to its factory settings

1. Remove / disconnect the batteries.
2. Keep (an enrolled) tag against the outside button while reinserting the batteries. Keep it pressed for (about) another 5 seconds.
3. Release the tag immediately after the LED starts to flash.
4. If relevant, connect the battery pack.
5. Re-enroll the tags (see chapter 6).

After a successful reset, the outside LED will blink green to indicate that the module is not configured.

The SIM card is now disconnected and is visible on the "Add device" screen. The SIM card can be used again in another (or the same) Mobeye device in combination with the portal.

## 5. POSSIBLE SETTINGS

The Mobeye Outdoor Alarm has many setting options that influence the behaviour of the module. If connected on the Mobeye Internet Portal, the settings are prepared in the portal (see chapter 4). If your own SIM card is used, programming is done via SMS commands (see chapter 6).

### 5.1 ALARM PHONE NUMBERS

When using Mobeye Internet Portal: an unlimited number of contacts can receive the alarm messages. These are set in the portal.

When using your own SIM card: the Mobeye Outdoor Alarm can inform 5 telephone numbers in the event of an alarm. It is mandatory to set at least one number (TEL1). The numbers set are used for the telephone calls and/or SMS messages from the unit.

### 5.2 TEST MESSAGE

When using the Mobeye Internet Portal: The Mobeye Outdoor Alarm can send regular test messages (keep alive) to the Mobeye Internet Portal, to ensure the proper functioning of the unit. The test message will also be sent if the unit is disarmed. The Mobeye Internet Portal expects the test message and checks the timely receipt. The monitoring of the test messages follows the 'management by exception' rule: only if the message was not received, the 'service' contacts will receive a notification.

The timing of the test message can be programmed. Since new settings (options) will be synchronised after the test message, setting a specific time of the test message may help the process of remote programming. Example: if you force a daily test message at 17.30 hrs, you can prepare new settings and be sure they are loaded into the device before the evening.

The interval between the test messages can be set between 0 days (no test message) and 30 days. The default test interval is set to "7" (weekly).

When using your own SIM card: The Mobeye Outdoor Alarm can send regular test SMS messages (keep alive) to the first phone number (TEL1), to ensure the proper functioning of the unit. The test message function is only active if the unit is armed. The timing of the test message is determined by the time of programming. The test time can also be set. The interval

between the test messages can be set between 0 days (no test message) and 30 days. The default test interval is set to "0" (no test message).

### **5.3 INACTIVE TIME**

The "inactive time" defines the time an input is not active after an activation. During the inactive time, no new alarm message will be sent. Only when the input returned to the non-alarm status, gets activated again and remains active, an alarm will be sent yet after the inactive time. If the time is set to "0" (minutes), the input will be active again immediately after returning to the non-alarm status. The time can be set between 0 and 60 minutes. As default, the inactive time is set to "0".

### **5.4 AUTOMATIC ARMING / DISARMING**

The Mobeye Outdoor Alarm only works if the unit is armed, which is done via the on/off button. It is possible to automatically arm and disarm the unit, based on an arming and/or disarming time scheme. Two schemes can be entered, which can be assigned to the days in the week (e.g. to have a different weekend scheme).

As default the automatic (dis) arming times are valid for all days. It is possible to assign them to only a few days in the week. In this way it is possible to have two different schemes, which are valid on different days.

As value the weekdays can be entered. Monday is 1, Tuesday is 2, etc. If the scheme is valid for several days, the days can be set in a row (e.g. 12345 means Monday till Friday).

Example: to arm the system only during weekdays, from 6AM to 7PM, set the TIMEARM1 to 06:00, TIMEDISARM1 to 19:00 and DAYS1 to 12345.

(Only) when using your own SIM card, the DATE and TIME must also be set manually. The portal synchronizes this automatically.

### **5.5 ENTRY DELAY TIME**

The entry delay time defines the time from the detection of a movement until an alarm is initiated. If the Mobeye Outdoor Alarm is switched off within the entry delay time, the message will not be sent.

After the entry delay time the network connection needs to be set up, which makes the receipt time slightly longer. As default, the entry delay time is set to 15 seconds.

## **5.6 EXIT DELAY TIME**

The exit delay time defines the time between the moment of switching on the module and the moment the module is able to send the first alarm message. The time can be set between 0 and 999 seconds. As default, the exit delay time is set to 120 seconds.

## **5.7 INACTIVE TIME**

The "inactive time" defines the time an input is not active after an activation. During the inactive time, no new alarm message will be sent. The motion detector itself has an inactive time of 2 minutes. It can be set between 0 and 60 minutes. As a factory setting this time is set to "0", meaning that the 2 minutes of the Optex alarm are valid.

## **5.8 CALL AND/OR SMS (OWN SIM CARDS)**

When using your own SIM card, by default the Outdoor Alarm will call and send SMS text messages. It is possible to suppress one of these. By turning off the CALL, the unit will only send SMS text messages. By turning off the SMS, it will only call. The default both values are set to "ON".

## **5.1 NOTIFICATION TO PRIVATE EMERGENCY CENTER**

The Mobeye Outdoor Alarm can send the reports to a control room using the standard SIA DC09 protocol. This requires the use of the Mobeye SIM/Portal. Contact Mobeye for information.

## 6. ENROLMENT OF NEW TAGS

Tags are used for switching on and off and to enter the program mode. The supplied tags are already enrolled and therefore ready-to-use. If additional tags are provided, they must be enrolled by the user. To enrol a new tag, the device should be in program mode (see 3.5). Once in program mode, send following SMS command to the device's phone number to reach the enrolment mode:

SMS command to switch to the tag enrolment mode:

                                  CODE TAG  
example:                  1111 TAG  
                                  mind the space between the installation code and TAG

A short melody confirms the correct command and indicates the tag enrolment mode. The tag reader turns red (for 15 seconds).

Now hold a new tag to the tag reader at the bottom of the detector. The detector confirms the successful enrolment of the new tag by beeps. The number of beeps represents the tag number (the first tag beeps once, the second tag twice, etc.). If a tag was enrolled before, the beeps will sound to indicate the tag number; it will not re-enrol.

The detector leaves the enrolment mode if no tag was hold against the tag reader for 15 seconds.

In total 25 tags can be enrolled to the CMVXI-R. The same tags will function in combination with other CMVXI-R Outdoor Alarm systems, which makes it possible to operate several devices with one tag.

To delete a certain tag, first check the memory position by the enrolment procedure. Once in program mode, send following SMS command to the telephone number in the device to delete a tag:

SMS command to delete tag x (replace x by your number):

                                  CODE DELTAG3  
example:                  1111 DELTAG3  
                                  mind the space between the code and TAG

## 7. PROGRAMMING WHEN USING OWN SIM CARD

If your own SIM card is used, programming proceeds via SMS commands. For this purpose the communication module requires network connection.

### 7.1 PROGRAM MODE

The battery-operated Mobeye Outdoor Alarm switches to the program mode after re-inserting/reconnecting all batteries or holding the tag against the reader for 5 seconds. While searching for the network connection the outside LED flashes green and red. This process normally takes 10-30 seconds. When the network has been established the LED will first blink green rapidly and next stay green (or flashes 1 sec. on/1 sec. off in case the unit has not been configured yet).

In this program mode the device is ready to receive commands and settings. A time-out occurs if no correct command is received for 3 minutes, after which the communication module switches off in order to save the batteries. In this low power mode the LED flashes once per 3 seconds to indicate it is armed.

### 7.2 PROGRAMMING THE SETTINGS BY SMS

When using your own SIM card, the settings are programmed in by SMS text messages:

1. Make sure the Outdoor Alarm is in program mode (please refer to 7.1).
2. Send an SMS text message with the (security) code and the command.
3. The green LED blinks 3 times to indicate the successful configuration. In case of an incorrect command, the red LED flashes 5 times.

SMS messages have the following content: **CODE COMMAND:OPTION**

Example: **1111 TEL1:0044772345678**

- CODE stands for the security code, factory setting is 1111.
- Do not forget the space character between (security) code and command.
- The commands are case insensitive.

- Several commands may be combined in one SMS message (with a maximum of 160 characters) by placing a # between the commands.

CODE COMMAND:OPTION#COMMAND:OPTION#COMMAND:OPTION

- All settings are saved and remain saved, even when the unit has no power or the batteries are removed.

In chapter 5 the options are explained.

In chapter 8.1 all possible SMS commands are listed.

### **7.3 PROGRAM AT LEAST ONE TELEPHONE NUMBER**

The Mobeye Outdoor Alarm is able to send messages up to 5 telephone numbers. The first telephone number (TEL1) is mandatory. This number will receive, next to alarm message, also system messages such as battery low and keep-alive message. The telephone number TEL1 is programmed via an SMS command. This can be done from any telephone, making it possible to program someone else's number. The TEL1 telephone will receive a confirmation text message with the security code.

SMS command 1st telephone number: CODE TEL1:

example: 1111 TEL1:07212345678  
.... similar for TEL2 ... TEL5

To program international numbers, start with 00 followed by the country code (for example 0044123456789).

example: 1111 TEL1:0044612345678

## 8. LIST OF SMS COMMANDS FOR PROGRAMMING WITH OWN SIM

### 8.1 LIST OF SMS COMMANDS

When using your own SIM card, the settings are programmed via SMS commands. See chapter 0 for the programming method and chapter 5 for an explanation per setting. The commands are case insensitive.

Setting	SMS command	Options	Default value
Change security code	INSTCODE:	0000 ... 9999	1111
Set telephone number for alarm messages	TEL1: ... TEL5:		Empty
Delete telephone number	DEL1 ... DEL5		
Identification text	NAME:	20 characters	Mobeye
Interval 'test SMS'	TEST:	0 ... 30 (days)	0
Time test message	TESTTIME:	hhmm	
Inactive time input 1	INACTIVEIN1:	0 ... 60 (min)	0
Actual time	TIME:	hhmm	Empty
Actual date	DATE:	yyyymmdd	Empty
Arming time	TIMEARM1:	hhmm	Empty
Disarming time	TIMEDISARM1:	hhmm	Empty
2nd arming time	TIMEARM2:	hhmm	Empty
2nd disarming time	TIMEDISARM2:	hhmm	Empty
Assigning times 1	DAYS1:	1234567	Empty
Assigning times 2	DAYS2:	1234567	Empty
Call on/off	CALL:	ON, OFF	ON
SMS on/off	SMS:	ON, OFF	ON
Exit delay	DELAYEXIT:	0 ... 999 (sec)	120
Alarm text input 1	TEXT1:	20 characters	Intruder alarm

#### Examples:

Set phone number 1:                    1111 TEL1:0712345678

Delete phone number 1:                1111 del1

Be aware of the space between "1111" and the command.

## 8.2 HOW TO ACTIVATE THE OUTDOOR ALARM

In order to switch on (arm) the Mobeye Outdoor Alarm:

- Hold a tag briefly against the tag reader, after which the exit indication starts. The exit time takes 120 seconds; hereinafter the sensor is active. In the first 20 seconds, the red LED in the sensor flashes.



In order to switch off (disarm) the Mobeye Outdoor Alarm:

- Hold a tag briefly against the tag reader. A short beeps are heard to indicate a correct disarming. After a few (max. 15) seconds three beeps sound which indicates that the system has fully completed the disarming process.

In the disarmed status the Mobeye Outdoor Alarm will not send alarm notifications. The unit remains active and is able to switch on time-controlled and to send test and 'low battery voltage' messages. System reset

## 8.3 SYSTEM RESET

1. Remove / disconnect the batteries.
2. Keep (an enrolled) tag against the outside button while reinserting the batteries. Keep it pressed for (about) another 5 seconds.
3. Release the tag immediately after the LED starts to flash.
4. If relevant, connect the battery pack.
5. Re-enroll the tags (see chapter 6).

After a successful reset, the status LED will blink green to indicate that the module is not configured. The security code is back to factory settings as well.

## 8.4 SMS REPORTS WHEN USING OWN SIM CARD

Several lists and status reports can be retrieved by sending an SMS text message to the Mobeye Outdoor Alarm, from any telephone number. Before sending the request, bring the unit is in the program mode (see 7.1). Upon sending the command, the Mobeye Outdoor Alarm returns an SMS text message to the originator of the request. The commands are case insensitive.

### STATUS REQUEST

The status includes the armed/disarmed status, status of the inputs, power and batteries. The status can be requested by sending following SMS text message:

SMS command status request:	<b>STATUS?</b>
example:	1111 STATUS?

### LIST OF SETTINGS

The settings can be requested by sending following SMS text message:

SMS command list basic settings:	<b>SET?</b>
SMS command list advanced settings:	<b>SETA?</b>
SMS command list of texts:	<b>TEXT?</b>
example:	1111 SET?

### LIST OF PHONE NUMBERS

The list of telephone numbers can be requested by sending following SMS text message:

SMS command list of phone numbers:	<b>CALL?</b>
example:	1111 CALL?

## 8.5 TECHNICAL MESSAGES

In the event of technical issues the telephone number programmed in at position 1 (TEL1) receives an SMS message. Possible technical messages are:

Message	Reason
Low batteries, external power supply OK	Power is available, batteries need to be replaced.
No external power supply, batteries OK	No external power supply, batteries are able to take over operation in low power mode.
Low batteries, no external power supply	No external power supply, batteries need to be replaced.
External power supply OK, batteries OK	The external power is restored (or the adapter is plugged in a socket), batteries do not need to be replaced.
(delayed message)	If (delayed message) is added to the SMS text messages, the message couldn't be sent earlier, due to a SIM card failure or GSM network failure.
Batteries too low. Module shutting down.	The module has shut down due to low voltage. Replace the batteries or connect the power supply to restart the unit.
Module restarted. Power supply [status]. Batteries [status].	The module has been able to restart after a shutdown.

When receiving one of the above mentioned technical messages, please take appropriate action as soon as possible.

## 9. STATUS FEEDBACK

LED pattern	Status	Required action
Blinking green, 1 second on / 1 second off	Module not configured	Configure at least one telephone number.
1 green flash every 3 seconds	Module is switched on, powered by batteries	No action required.
Green LED stays on continuously	Module is switched on, powered by an external source	No action required.
Flashing red/ green every second	Module establishes network connection	Wait until the network connection is established.
2 flashes red, every 3 seconds	No GSM connection	Try the SIM card in any mobile telephone; replace SIM card using other telecom provider; try the module at another location.
3 flashes red, every 3 seconds	No valid SIM card or wrong PIN	Try the SIM card in any mobile telephone; remove PIN code; check credit; replace SIM card.
Blinking 3 times green	Successful programming action	No action required.
Blinking 5 times red	Faulty programming action	Check SMS command.
4 red flashes every 3 seconds	Low batteries	Replace both batteries.
Quickly flashing green	Module exchanges data with portal	No action required
Orange (red+green)	Undefined state	Remove the internal batteries (and ext. voltage) for at least half an hour; then reconnect.

## Technical specifications

Communication	: 4G LTE-M, Fallback 2G 900/1800 MHz
Batteries	: 2* CR123 (lithium) recommended: Varta, Panasonic and Energizer (please no Duracell or Philips)
Battery life CR123 only	: ~ 7 months
Battery life CR123 + battery pack	: ~ 2 years
Power consumption low power	: ca. 200 $\mu$ A stand-by / max. ca. 500 mA
Dimensions	: 71x105x186 mm
Ambient temperature	: -10 °C until +50 ° C

For more information, visit [www.mobeye.com](http://www.mobeye.com).

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This user manual meets the technical requirements at the moment of printing. Changes in technology and equipment are reserved.

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## Declaration of Conformity

Herewith we, Mobeye, declare that the

**Mobeye CM41 telemetry module**

And the derived products

CM4000, CM4100, CM4200, CM4300, CM4300-FS, CM4410, CM4500, CM4600, CM4610,  
CML4015, CML4055, CML4255, CML4275, CML4285, CMVXI-R, iCM41

are in compliance with the essential requirements of the following European standards / EU Directives:

Directive 2014/35/EU (low voltage directive)

Directive 2014/30/EU (electromagnetic compatibility)

Directive 2014/53/EU (RED)

The conformity with the essential requirements set out in Art.3 of the 2014/53/EU has been demonstrated against the following harmonized standards:

EN 62368-1:2014+A11:2017 / EN 62479:2010 / EN 50385:2017  
EN 301 489-1 V2.2.3 / Draft EN 301 489-19 V2.2.0 /  
Draft EN 301 489-52 V1.1.2  
EN 301 511 V12.5.1 / EN 301 908-1 V13.1.1 / EN 301 908-13 V13.1.1 /  
EN 303 413 V1.1.1

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Name: J.P.K. van de Vijver  
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Signature: 



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